

From: Reid Flickinger
To: Microsoft ATR
Date: 1/28/02 4:49pm
Subject: Microsoft Settlement

Good Afternoon,

As a professional with 20 plus years of computer technical experience and a decade-long owner of several successful computer service companies I feel that I have a relevant perspective on this case that should not be ignored.

Important background to consider first is that I initially gained experience with Microsoft's competitor Apple, followed by various other competitor's systems. I was slow to move to Microsoft's products but eventually found that they offered superior products and support. As a developer in the computer business, they were far more responsive to my needs than Apple and delivered more cost effective solutions. Since then on countless projects, this has been the case and it is for no other reason then Microsoft's ability to offer better products and support with lower total-cost-of-ownership that they have my business.

This case was never created for or even by consumers but for the benefit of failed market competitors to Microsoft. It was presided over by a judge with a personal axe to grind who was incapable of understanding anything technical. The prosecution of Microsoft was an insult and the behavior of the court was worse. Microsoft's proposed settlement is more than fair and should be accepted.

Thank you for your time,

Sincerely,
Reid Flickinger

Reid Flickinger
Chief Technical Officer
MFC Inc, SaleView Systems & Contact24
~ Continuous Web Monitoring and Notification ~

Reid@SaleView.Com
925.831.8942 Ext. 11
www.saleview.com & www.contact24.com
Danville, California U.S.A

CC: activism@moraldefense.com@inetgw, letters@capitalis...